



PRESS RELEASE

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TSYS to Offer Integrated Multi-Channel Collections

TSYS® FlexCollectSM Improves Enterprise Productivity and Reduces Charge-offs

Columbus, Ga., July 29, 2009 — TSYS today announced a partnership agreement with Collections Marketing Center, Inc. (CMC) to provide TSYS customers with an integrated collections service that improves creditors' operational performance through adaptive, multi-channel communications with their customers. TSYS and CMC are pre-integrating with TSYS' systems, enabling the customization of offers for high-risk current, delinquent and charged-off accounts using multiple channels, including: the Web, text messages, letters, e-mail, IVR and agent channels.

The new service, known as TSYS FlexCollect, is available directly to existing TSYS customers. By intelligently optimizing collections channels based on demonstrated individual account holder behavior and preferences, TSYS FlexCollect can maximize agent productivity and improve the customer experience while shortening collections cycles and mitigating charge-off risks.

"Pre-integrating CMC's service with the TSYS platform will enable clients to begin using it without extensive hardware investments or protracted integration projects," said Matt Jardina, Group Executive for Value Added Products, TSYS. "With TSYS FlexCollect, clients can more easily manage offers, treatments, agent floor limits and queues consistently across communication channels, driving measurable improvements in productivity and collections effectiveness."

CMC FlexCollect®, the industry's first completely virtual collections service, complements the TSYS platform with its ease of use and adaptability geared towards a wide variety of account holders. The enterprise solutions span credit cards, mortgage and home equity loans, student loans, auto/RV/marine loans, healthcare, phone and utility bill payments.

"Many of today's delinquent debtors prefer a self-service Web site as opposed to agent conversations, while others respond more readily to IVR, e-mail or text messages," said Vytas Kisielius, chief executive officer of CMC. "Clients now recognize that gauging debtor preferences to form an appropriate collections strategy is impossible with a siloed communication channel approach. TSYS FlexCollect gives them the visibility and control needed to optimize treatment costs and maximize payments."

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About TSYS

TSYS (NYSE: TSS) is one of the world's largest companies for outsourced payment services, offering a broad range of issuer- and acquirer-processing technologies that support consumer-finance, credit, debit, debt management, healthcare, loyalty and prepaid services for financial institutions and retail companies in the Americas, EMEA and Asia-Pacific regions. For more information contact news@tsys.com or log on to www.tsys.com. TSYS routinely posts all important information on its website.

About Collections Marketing Center

Collections Marketing Center (CMC) pioneered the industry's first fully integrated, multi-channel, adaptive collections service to maximize cost-performance for creditors. The FlexCollectSM platform combines advanced technology, a marketing focus and responsiveness to changing consumer behavior to optimize results for creditors in their credit risk, default management and loss mitigation operations. For more information, visit www.CollectionsMarketing.com.

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